



Home Heat Helpline 0800 33 66 99 free advice on grants and save money on bills

For independent advice and information on energy matters, consumers can contact **Consumer Direct on 08454 04 05 06** or via its website: www.consumerdirect.gov.uk

Rother District Council contact Beccy Anderson beccy.anderson@rother.gov.uk Housing Project Officer
01424 787519

For energy efficiency grants (private sector only)

General advice on reducing Co2 Free, impartial advice on how to help you **ACT ON your CO2** emissions and Insulation Grants, discounts **0800 512 012**

East Sussex Energy Partnership (Eastbourne, Hastings, Rother, Wealden) – freephone **0800 980 0901**. For information on grants (including limited renewable energy). Discounts available to all members of the Community www.esep.org.uk

Warm Front makes homes warmer, healthier and more energy-efficient. The Warm Front Scheme provides a package of insulation and heating improvements up to the value of £3,500 (or £6,000 where oil, low carbon or renewable technologies are recommended). It is a Government-funded initiative and the scheme is managed by eaga. If you own your own home or rent it from a private landlord, you may be eligible for a grant under the Warm Front Scheme. <http://www.warmfront.co.uk/> **0800 316 6011**

A Benefit Entitlement Check (BEC) will be offered to callers. If the BEC identifies Warm Front qualifying benefits, the householder will be routed to this scheme **0800 072 9006**

Customers who are not eligible for Warm Front will be registered for **the Warm Front £300 Heating Rebate Scheme**.

The **In Touch** Home improvement agency helps people to remain in their chosen home by providing a service that is tailored to the client's needs. The agency offers advice and practical assistance on repairs and adaptations. Emergency heating – none available through RDC however Boiler repairs can be accessed through small works grant (up to £500) via **In Touch** Tel 01424 464880

Home Improvement Grants

Provided by East Sussex County Council – **Handyperson Grant** up to £200 to do small jobs round the house. Must be over 65 and have less than £23k in savings. Could be used to repair a boiler or clear a loft **Tel: 01273 482 805**

Housing Advice for Families

Shelter - Housing Advice Website: www.shelter.org.uk/childrensservice Children's Service Advice Line **0845 421 4444**

Income Maximisation

Job Centre Plus- **0800 055 6688**

Department of Work and Pensions- visiting service to pensioners in their home; pension credit; state pension, attendance allowance; carers allowance; disability living allowance; housing and council tax benefit **0845 6060265**

Independent Living Service

Managed by Anchor – for those with moderate or low needs; provides help with information, advice and installation of any small daily living aids, equipment and general bathing advice. Works closely with the Navigator Service – both services accessed by a single referral. Service accessed in 3 ways – telephone; mobile display

unit; home visits by advisor. Affordable warmth and access to grants will be picked up by Navigators. **Contact Jo Davis, Davina Snoxell and Mary Jones 01323 446446**

Hastings and Rother Citizens Advice numbers

Hastings and Rother CAB Dina will help applicants apply for the EDF fuel debt grant dina@hastingscab.co.uk
Tel 01424 721386

Rother CAB general number **(01424) 215055 and (01424) 734549**

Home Improvement Loans

South Coast Money Line working with most of the councils in East Sussex, Emma Larby Home Loans Officer delivering Home Loans to clients across Brighton, Hove, Eastbourne and surrounding areas Tel **023 928 26180 or 07917 799070** emma.larby@scmoneyline.org.uk

Hastings and **Rother Credit Union Ltd** – 01424 202651 info@hrcu.org.uk

Fuel debt grants

EDF 01733 421021

British Gas & Scottish Gas Energy Trusts 01733 421050

Npower first step programme 0808 172 6999

Powergen Hardship Fund 0800 051 1480

General Grants

www.turn2us.org.uk helps people access the money available to them – through welfare benefits, grants and other help **Call 0808 802 2000**

Winter Fuel Payments

This year the payment is £250 for households aged 60-79 and £400 for households aged 80 or over telephone the helpline on **0800 99 1234**. Monday to Friday from 8.30am-4.30pm.

Cold Weather Payments

For households on a very low income where a member is over 60 or disabled or there is a child aged under 5 if the average daily temperature is below 0oC over a period of seven consecutive days between 1 Nov 2008 - 31 March 2009. Payment = £25 paid made automatically – you do not have to claim.

Priority Services Register (PSR)

If you are a domestic consumer of gas and electricity and Are of a pensionable age; have a disability; Are chronically sick; have a hearing and/or visual impairment. **Then** you can choose from a selection of free services. Every gas and electricity supplier provides a range of free services. Please note that free services are available to eligible consumers of mains gas and electricity .At the moment they are not available to households using Liquid Petroleum Gas (LPG). Every gas and electricity supplier has an obligation to provide certain free services available. Contact them direct.

PSR numbers for each energy company:

EDF Energy	Energy PSR	0800 169 9970
E.ON	Energy PSR	0800 051 1480
British Gas	Home Energy Care	0800 072 7100
Scottish Power	Carefree	0845 2700 700
Scottish and Southern Energy	Careline	0800 622 838
NPower	Warm Response Team	0808 172 6999

To contact East Sussex Healthy Homes

East Sussex Healthy Homes

Project Manager

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